Get computer and tech help

The Port Moody Public Library can help answer your computer and tech questions. Get one-on-one help or join us for a class!

Ask the Information Desk

If you have a specific computer question, you can ask staff at the Information Desk.

- Drop by the Library
- Send your question using our online form
- Call 604-469-4577

Make a tech help appointment

You can book a 45-minute appointment with library staff to get your beginner-level computer and mobile device questions answered.

Book a tech appointment

Examples of questions we can help with

- Getting to know your laptop, smartphone, or tablet
- Emailing and texting family and friends
- Using computer programs like Microsoft Word
- Organizing your computer files
- Downloading and using different apps on your phone or tablet
- Using Facebook, Twitter, Instagram, and more

- Downloading library eBooks and audiobooks

Examples of questions we cannot help with

- Repairing or troubleshooting computer hardware
- Removing viruses or malware
- Doing online banking or shopping-related transactions

Take our computer and technology classes

We offer a variety of free computer and tech classes throughout the year. These programs are perfect for beginner and intermediate users. Learn more about your computer, phone, tablet, programs and applications, or other tech topics.

Browse upcoming computer and tech programs

Suggest a tech program

Do you have an idea for a tech program? We would love to hear from you! Please fill out our Suggest a tech program form and let us know what you would like to learn!

Suggest a tech program